

## DECISION MEMORANDUM

**TO:** COMMISSIONER KJELLANDER  
COMMISSIONER RAPER  
COMMISSIONER ANDERSON  
COMMISSION SECRETARY  
COMMISSION STAFF

**FROM:** BRANDON KARPEN  
DEPUTY ATTORNEY GENERAL

**DATE:** MARCH 23, 2018

**SUBJECT:** IN THE MATTER OF THE INVESTIGATION OF ATLANTA POWER  
COMPANY SERVICE AND CUSTOMER RELATIONS;  
CASE NO. ATL-E-18-01

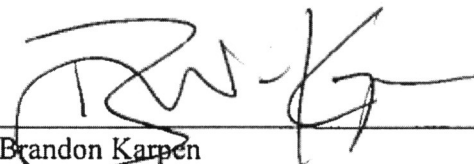
On March 14, 2018, Staff was notified by two non-resident Atlanta Power customers that there is a service line on the ground. The customers expressed concern that the power line poses a danger to anyone that may come into contact with the line.

### STAFF RECOMMENDATION

Staff conferred with local Atlanta residents, who confirmed that the line is not overhead, but that it's buried in the snow, in an inaccessible area off an unplowed road. They further remarked that the line is not grounding out and not believed by the local residents to pose an imminent danger. Pursuant to Idaho Code § 61-515 [Safety Regulations], Staff recommends that the Commission issue an Order requiring that the Company repair the downed line. Staff further recommends that the ongoing investigation be expanded to include an investigation into safety of company facilities.

### COMMISSION DECISION

Does the Commission wish to issue an Order requiring the Company to repair the downed power line and expand the open investigation into safety issues?

  
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Brandon Karpen  
Deputy Attorney General

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